

# Frequently Asked Questions

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**Q: Where will the 2021 event take place?**

A: The tournament will be held at Tahoe Mountain Club's Old Greenwood Golf Course

**Q: Who is the title sponsor for the event?**

A: Barracuda Networks is the title sponsor of the event.

**Q: How many PGA TOUR professionals are in the field?**

A: 132 PGA TOUR professionals play in the tournament.

**Q: What are the benefits of volunteering?**

A: Volunteer Perks for Barracuda Championship volunteers:

- One (1) official championship golf shirt
- One (1) baseball cap or visor
- One (1) volunteer credential providing access to the tournament all week
- Continental breakfast items on the days that you work as a volunteer in volunteer HQ
- Complimentary lunch voucher for each day that you work as a volunteer
- Complimentary volunteer parking (Mon.-Sun)
- Auxiliary Volunteer Appreciation Party throughout the year

**Q: Will there be a new volunteer uniform for 2021?**

A: Yes, the volunteer uniform consists of a golf polo and a baseball cap or visor. Please plan accordingly. *NOTE – Styles run true to size.*

**Q: What do I wear with my uniform?**

A: You can wear khaki or light color pants, shorts, capris, pants, or knee length shorts or skirts. Please no denim or cargo shorts.

**Q: When and where is uniform distribution?**

A A: Saturday July 17<sup>th</sup> at New West Distributing (325 Nugget Ave #101, Sparks, NV 89431) from 9 am to 1 pm

A: Sunday July 18<sup>th</sup> at Bank of America Truckee (11265 Donner Pass Rd, Truckee, CA 96161) from 9am to 12 pm

**Q: If I cannot pick up my uniform on those days where can I get it?**

A: You may send a representative in your place to pick up your uniform. Please contact your committee chairman or hole captain if you are not able to pick up your uniform.

**Q: When and where can I purchase additional merchandise/ additional uniform items?**

A: Extra volunteer merchandise is available for purchase on the volunteer registration site. Additional purchases must be made by June 15, 2021

**Q: Can I be on the same committee in 2021 as I have been on in the past?**

A: Committees are filled on a first come, first serve basis but we always try to give volunteers their first preference when available.

**Q: When will I receive my committee assignment?**

A: You can expect to receive your committee assignment within three days of registering.

**Q: How many days would I be expected to work as a volunteer?**

A: Volunteers are asked to work a minimum of two shifts (shift times vary from 5-8 hours to all day.) Some volunteer committees require additional days and longer hours, and your committee leader will notify you of if this is the case on your committee.

**Q: Does my committee require training?**

A: All volunteers will go through general volunteer training on distribution day or via video conference. In addition, most committees hold an optional, but highly recommended training session for new and returning volunteers. Walking Scorers have a mandatory training session. The specific dates and locations for all committees will be announced later.

**Q: Where is Volunteer Parking?**

A: : You will be parking at Alder Creek Middle School (10931 Alder Dr, Truckee, CA 96161)

**Q: Do we have to pay for parking?**

A: Volunteer parking is complimentary with a valid 2021 volunteer credential.

**Q: Will I be able to watch the tournament while I am not working?**

A: Yes, your volunteer badge acts as a grounds ticket whenever you are not working.

**Q: Will Volunteers be able to take guests to the tournament?**

A: In most years yes but not in 2021.

**Q: What duties do volunteers have?**

A: Volunteers are assigned to a variety of committees, performing the many tasks required to conduct a PGA TOUR event. A description of each committee is available for your review prior to your selection of committee choices.

**Q: Where do I eat while I am volunteering?**

A: Refreshments are always available in the volunteer tent. Lunch is available in the volunteer tent after 11 am each day. Our volunteer lunch distribution committee will bring you your lunch on course should you have an AM or all-day shift. Afternoon (PM) volunteers are asked to grab your lunch in the volunteer tent prior to going to your volunteer location.

**Q: Which days are volunteers needed? How long can I be expected to volunteer each day?**

A: The great majority of volunteer requirements are Wednesday through Sunday of tournament week, but some assistance may be required before and after the tournament. Depending on the committee on which you serve, the average volunteer shift is 5 to 8 hours long.

**Q: Can I bring snacks on-site?**

A: You are welcome to bring small snacks with you from home. If you have special diet needs, you may want to bring something with you for breakfast or lunch as well.

**Q: Is there a minimum age to volunteer?**

A: Volunteers must be 15 years of age or older. Volunteers must 18 years of age or older to drive a golf cart and to volunteer for any ShotLink committee.

**Q: Can I take photographs and/ or ask for autographs?**

A: We ask that you do not take photos on course or ask for autographs while volunteering. However, you are welcome to take photographs on-site if you are spectating. PGA TOUR players are not authorized to give autographs during the 2021 tournament due to COVID.

**Q: Can I be scheduled (shift assignments) at the same time as my spouse, friend, etc.?**

A: We will make every effort to accommodate your request. Please email [lyndsey@barracudachampionship.com](mailto:lyndsey@barracudachampionship.com) if you would like to be scheduled with someone. Please include their name and their committee when emailing her.

**Q: What if I cannot attend the training session?**

A: Please make every effort to attend training. However, if you are unable to attend, your Committee Chairperson/Hole Captain will provide you with necessary information. If you are volunteering as a walking scorer, you must complete the in-class and online training to volunteer.

**Q: When will I hear from my Chairperson/ Hole Captain?**

A: Shortly after you are given your assignment, you should receive some type of communication from your Chairperson/ Captain. If you have not heard from someone within 1 week after registering please email [lyndsey@barracudachampionship.com](mailto:lyndsey@barracudachampionship.com).

**Q: How do I know my schedule? When will I receive my schedule?**

A: When you initially register to volunteer, you will select your top two committee preferences. During this time, please take time and fill out your desired dates and times you would like to volunteer. Chairpersons/ Captains will begin scheduling the first of June and will be in touch with you around that time. Some committee schedules will change up until the start of the event but most committees will have very little changes once you receive your schedule. Your Chairperson/ Captain will ask if you to commit to your schedule so if you are unable to do as many days and hours as they have you scheduled....PLEASE SPEAK UP! We are happy to change it.

**Q: what if my uniform does not fit?**

A: Please contact Lyndsey at the tournament office to schedule a time to exchange. After uniform distribution, we cannot guarantee that your size will be available.

**Q: Who benefits from the volunteering I do?**

A: Of course, the players and spectators greatly appreciate the efforts of our volunteers — it is no secret that the success of the event depends on our volunteer force. An enhanced experience for players, spectators and sponsors ensures our charitable giving increases. Barracuda Championship has many charitable partners, though are main pillars of giving are youth, technology and sustainability. To date the tournament has raised over \$4.4 million area charities, and that could not have been done without our volunteers.

## Volunteer Contact List

(tried getting a hold of your committee contact with no luck? Call Lyndsey 775-544-1542 or email her lyndsey@barracadachampionship.com)

Frist	Last	email	Home	Cell	Committee
Chuck	Crittenden	chuckcritt@gmail.com		925-300-8485	Admissions Chair
Steve	Diamond	mrsteve.diamond@gmail.com	775-358-1203	775-351-4046	Caddie Services
Brian	Jacobsen	jacobsenb@prodigy.net		775-722-5448	Course Services Chair
Tony	Pipitone	tjpipitone50@gmail.com	661-296-2255	805-551-2076	Golf Channel
Irene	Dudley	irene.dudley@gmail.com		702-245-8851	Health & Safety, Hospitality Chair
Inga	Arnold	ingata73@gmail.com		708-772-5615	Lunch Distribution Captain
mia	mansfield	rebarx@aol.com		775-722-7022	Lunch Distribution Captain
Iris	Shimabukuro	iris@eggshawaii.com	775-849-3477	775-232-9944	Marshal Chair
Samuel	Fox	samfox049@gmail.com	775-229-8723	510-502-5620	On Course Player Shuttle Chair
Maggie	Saling	maggiesaling@gmail.com		805-302-1862	Walking Scorer & Volunteer Chair
Brady	Black	bradyblack699@gmail.com		9162570473	Standard Bearers Captain
Chris	Wilbus	chris.wilbus@gmail.com		702-738-3555	Standard Bearers Captain
Craig	Chisum	cchisum@ups.com	775-355-6858	775-345-5059	VIP Will Call at Old Greenwood
Rene	Torrez	fly47torz@yahoo.com		775-848-9525	Volunteer Services Chair

## More Information

There is a ton of information on the volunteer registration login page in the bottom righthand corner.

Volunteer registration website:

<https://events.trustevent.com/templates/index.cfm?fuseaction=templates.home&eid=3789>

If you still can not find the answer to any question you may have call or email Lyndsey.

The screenshot shows the website for the 2021 Barracuda Championship. The main banner reads "VOLUNTEERS HAVE HELPED RAISE OVER \$4.5 MILLION FOR AREA CHARITIES" and features a photo of three smiling women in blue polo shirts and white caps. Below the banner, it says "2021 Barracuda Championship" and "Tahoe Mountain Club's Old Greenwood Monday, August 2 - Sunday, August 8, 2021".

On the right side, there is a "REGISTER HERE" button and a login section with fields for "Identifier" and "Password". Below the login section, there is a "More Info" link. A red circle highlights a "More Info" section containing the following links:

- Location
- Event Description
- 2021 Committee Descriptions
- Shirt Size Chart
- Course Map
- Volunteer Liability Waiver
- PGA TOUR Volunteer Safety Manual
- COVID NOTICE

At the bottom of the page, there is a "Thank You To Our Sponsors" section.